



Continuing Education

Schedule of Classes SUMMER 2009

Microsoft | IT Academy Program



Southeast Community College is an IT Academy. The non-credit courses offered assist students in understanding the requirements and help them to prepare for the Microsoft® certification exams. Students will use official Microsoft® curriculum, and all instructors are Microsoft® Certified Trainers.

Microsoft is a registered trademark of Microsoft Corporation in the United States and other countries.

MCP

Microsoft Certified Professional

The Microsoft Certified Professional (MCP)[®] credential is for professionals who have the skills to successfully implement a Microsoft[®] product or technology as part of a business solution in an organization. Microsoft Certified Professional (MCP)[®] candidates are required to pass one current Microsoft[®] certification exam.

MCDST

Microsoft Certified Desktop Support Technician

The Microsoft Certified Desktop Support Technician[®] (MCDST) certification will get you started in your IT career by ensuring you have the skills to successfully troubleshoot desktop environments running on the Microsoft Windows[®] operating system. MCDST candidates are required to pass two core exams.

MCSA

Microsoft Certified Systems Administrator

The Microsoft Certified Systems Administrator[®] (MCSA) certification will advance your career by ensuring you have the skills to successfully manage and troubleshoot system environments running on the Microsoft Windows[®] operating system. Requires three core exams and one elective exam. Job titles include systems engineer, network engineer, systems analyst, network analyst or technical consultant.

SCC

Breakdown of Training Tracks

Certification Track	SCC			Schedule
	Non-credit Course Number	Microsoft Course Number	Microsoft Test Number	
MCDST	INFO-3971	2261 & 2262	70-271 & 70-272	Summer 2009 Approx. Aug.
MCSA (Core)	INFO-3975	2274 & 2275	70-290	Winter 2009 Approx. Feb.
	INFO-3976	2276 & 2277	70-291	Spring 2009 Approx. April
	INFO-3968	2285	70-270 or 70-210	Fall 2009 Approx. Oct.
MCSA (electives)	INFO-3966	2072	70-228	Call 402-437-2709 for Schedule
	INFO-3967	2400	70-284	Call 402-437-2709 for Schedule

MCDST Track Course

INFO-3971: (2261 & 2262) Supporting Users Running Applications on a Microsoft Windows XP Operating System (non-credit: 3.5 CEUs)

This course provides students who are new to Microsoft Windows XP with the knowledge and skills necessary to troubleshoot basic problems end users will face while running Microsoft Windows XP Professional in an Active Directory network environment or Windows XP Home edition in a workgroup environment. This is an introductory course designed to provide an overview of operating system concepts and how to troubleshoot Windows XP. It is the first class in the Microsoft Certified Desktop Support Technician curriculum. This course is intended for new entrants and career changers new to the IT industry. They have experience using Microsoft Office and have basic Microsoft Windows navigation skills. Another audience is the current call center technician with six months experience looking to validate their support skills. Required book available at the SCC Bookstore 24-48 hours before the class. Corresponding test numbers are 70-271 and 70-272. **Tuition: \$595**

MCSA Track Courses (Core)

INFO-3975: (2274 & 2275) Managing & Maintaining a Microsoft Windows Server 2003 Environment (non-credit 5.6 CEUs)

This course provides students with the knowledge and skills to manage accounts, maintain server resources, monitor server performance and resources in a Microsoft Windows Server™ 2003 environment. The course is intended for systems administrator and systems engineer candidates who are responsible for managing accounts and resources; managing printers; managing an organizational unit in a network based on Active Directory® directory service; and implementing Group Policy to manage users and computers. This is a combined first and second course in the Systems Administrator and Systems Engineer track for Windows Server 2003 and serves as the entry point for other courses in the Windows Server 2003 curriculum. This course is intended for individuals who are employed as or seeking employment as a systems administrator or systems engineer. This is the first and second course combined in the MCSA track. **Tuition: \$845**

INFO-3976: (2276 & 2277) Implementing, Managing & Maintaining a Microsoft Windows Server 2003 Network Infrastructure: Network Hosts & Network Services (non-credit: 4.9 CEUs)

This course provides students with the skills and knowledge necessary to configure a Windows-based computer to operate in a Microsoft Windows Server™ 2003 networking infrastructure. This course provides students with the knowledge and skills to implement, manage and maintain a Microsoft Windows Server™ 2003 network infrastructure. The course is intended for systems administrator and systems engineer candidates who are responsible for implementing, managing and maintaining server networking technologies. These tasks include implementing routing; implementing, managing and maintaining Dynamic Host Configuration Protocol (DHCP), Domain Name System (DNS), and Windows Internet Name Service (WINS); securing Internet Protocol (IP) traffic with Internet Protocol security (IPSec) and certificates; implementing a network access infrastructure by configuring the connections for remote access clients; and managing and monitoring network access. This is the third and fourth course in the MCSA track. Corresponding test number is 70-291. **Tuition: \$750**

INFO-3968: (2285) Installing, Configuring & Administering Microsoft Windows XP Professional (non-credit 1.4 CEUs)

This required course in the MCSA track provides students with the knowledge and skills needed to manage Microsoft Windows® XP Professional computers in a Microsoft Windows Server™ 2003 environment. Additional information for Windows 2000 also is included, explaining how it differs from Windows XP Professional. **Tuition: \$250**

MCSA Electives (Choose 1)

INFO-3966: (2072) Administering a Microsoft SQL Server 2000 Database (non-credit 3.5 CEUs)

This *elective* course in the MCSA track provides students with the knowledge and skills required to install, configure, administer and troubleshoot the client-server database management system of Microsoft SQL Server™ 2000. Course 2072 is a revision of Course 832. **Tuition: \$595**

OR

INFO-3967: (2400) Implementing and Managing Microsoft Exchange Server 2003 (non-credit 3.5 CEUs)

This *elective* course in the MCSA track provides students with the knowledge and skills needed to update and support a reliable, secure messaging infrastructure. This infrastructure is used for creating, storing and sharing information by using Microsoft Exchange Server 2003 in a medium-sized to large-sized (250 to 5,000 seats) messaging environment. This course offers a significant amount of hands-on practice, discussion and assessment that assist students in becoming proficient in the skills needed to update and support Exchange Server 2003. **Tuition: \$595**

Summer Quarter 2009

2261 & 2262: Supporting Users Running Applications on a Microsoft Windows XP Operating System

This course provides students who are new to Microsoft Windows XP with the knowledge and skills necessary to troubleshoot basic problems end users will face while running Microsoft Windows XP Professional in an Active Directory network environment or Windows XP Home edition in a workgroup environment. This is an introductory course designed to provide an overview of operating system concepts and how to troubleshoot Windows XP. This is the first class in the Microsoft Certified Desktop Support Technician curriculum. This course is intended for new entrants and career changers new to the IT industry. They have experience using Microsoft Office and have basic Microsoft Windows navigation skills. Another audience is the current call center technician with 6 months experience looking to validate their support skills. Corresponding test numbers are 70-271 and 70-272. Required book available at the SCC Bookstore 24-48 hours before the class. (3.5 CEUs)

Course Number: INFO-3971

Tuition: \$595

Sec	Start	End	Day	Time	Room	Inst
ESUA	Aug. 4	Sept. 1	T,Th	6-9:45 p.m.	ESQ,113C	Cummings

NOTE: It is recommended that students register two weeks prior to class to ensure the book is available. Class schedule is subject to change without notice.

Cancellation/Refund Policy: You must call the Continuing Education office at 402-437-2700 or 1-800-828-0072 no later than the day before the class begins in order to receive 100% refund. If you call the day the class starts or after, you will receive no refund.

Please note: Tuition cost does not include the cost of the exam or books. Class schedules and costs are subject to change without notice. Staff tuition waiver does not apply for these classes.

For more information and class schedules, please call Amy Chesley at 402-437-2709; 1-800-828-0072, ext. 2709; or achesley@southeast.edu.

