



# Conflict is Inevitable, Manage It Well

Conflict is inevitable.

How do you reduce your fear of it? How does your management style affect your conflict resolution? How do you work successfully with various types of management styles to come to a successful resolution?

Sue will help you facilitate conflict resolution by presenting various problem solving methods and models for resolving conflict. Clinical application and case studies also will be utilized to increase your confidence in managing conflict.

**Speaker: Sue Hill**, RN-BC, is a certified gerontological nurse and national Green House Educator. Sue has more than 35 years of experience in the health care field, in a variety of roles, including former director of Corporate Education for Tabitha Health Care Services and community presenter of motivational, spiritual, cultural, and health-related training and workshops.

**Wed.,  
Sept. 23, 2020**

**Early Bird: \$85**  
(on/before Sept. 14)  
**\$95** (after Sept. 14)

**Wed.,  
Sept. 30, 2020**

**Early Bird: \$85**  
(on/before Sept. 21)  
**\$95** (after Sept. 21)

**8:30 a.m.-4 p.m.**

**Jack J. Huck Continuing Education Center**  
301 S. 68th St. Place, Lincoln, NE • Room 304

Lunch provided • 6.0 contact hours

Register today at <http://bit.ly/RegisterCE>

Keyword: *Conflict*

6.0 contact hours awarded by Southeast Community College. This workshop meets the criteria for continuing education for nurses. Other professionals should check with their licensing agencies to verify that this workshop will qualify as continuing education in their field. **Participants must attend entire workshop to receive certificate.**

You must call the Continuing Education Office at 402-437-2700 or 800-828-0072 the day before the workshop begins in order to receive 100% refund. If you call the day the workshop begins or after, you will receive no refund.

*Southeast Community College Continuing Education is approved as a provider of nursing continuing professional development by Midwest Multistate Division, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.*

For more information, contact us at [continuinged@southeast.edu](mailto:continuinged@southeast.edu), 402-437-2700 or 800-828-0072.

**ADA Reasonable Accommodations:** SCC provides services and reasonable accommodations to allow persons with disabilities to participate in educational programs and other College activities. For information on requesting ADA reasonable accommodations, contact the SCC Area Access/Equity/Diversity Office.

## REGISTER ONLINE

You must have an email account to register online.

- Go to <http://bit.ly/RegisterCE>
- In the "Search for (Key Word)" field, type **conflict**. Click **Submit**.
- Select the section** for which you wish to register. Click **Submit**.
- Enter your **personal information, certify your identification** and click **Submit**.  
\* You must provide your Social Security Number and a valid email address.
- From "Choose one of the following," select **Register now (check out)**. Select your **Payment Type**. Click **Submit**.
- Enter your **payment information**. Click **Submit**.
- You will receive an email confirmation.

If you have problems getting registered, please email [continuinged@southeast.edu](mailto:continuinged@southeast.edu) for assistance.

\* The College requires a student's Social Security number as a condition for enrollment online. A student's Social Security number information constitutes an "educational record" under FERPA.

### Sept. 23, 2020

**Early Bird Rate: \$85**  
on/before Sept. 14  
Course #: NURS-3232-CEFA

**Regular Rate: \$95**  
after Sept. 14  
Course #: NURS-3232-CEFB

### Sept. 30, 2020

**Early Bird Rate: \$85**  
on/before Sept. 21  
Course #: NURS-3232-CEFC

**Regular Rate: \$95**  
after Sept. 21  
Course #: NURS-3232-CEFD