**Quality Initiative 2019-2020**

**September 2020**

**Committee/Advisory Team**

**Committee:** Shawna Herwick, Mike Pegram, Carolee Ritter, Kimberly Shirk

**Advisory Team:** Vicki Domina, Theresa Webster, Jenna Zacek, Kent Vollenweder, Nick Salestrom, Mary Steinburg, Lester Breidenstine, Tammie Lang, Michelle Hawco, Erin Putney, Vicki Rethemeier

**History**

History: Open-Pathway – HLC – evaluated on “Genuineness of Effort”

Based on: F-Study: [https://www.southeast.edu/pdfs/ir/nine-point-eight-n1-fstudy.pdf](https://www.southeast.edu/pdfs/ir/nine-point-eight-n1-fstudy.pdf)

**QI Strategies**

- Comprehensive professional development training on resiliency for faculty, advisors, and student affairs staff who have significant and frequent interactions with new students
- Embed engaged learning activities that promote resiliency in courses that have the highest number of failing grades
- Utilize CRM Advise analytics to identify at-risk students and target resiliency services

Overall QI: [https://www.southeast.edu/quality-initiative/](https://www.southeast.edu/quality-initiative/)

**Progress to date:**

- HLC Approval of the QI Proposal
- Regular planning meetings – strategy leads
- Emotional Intelligence workshops – Administrative Leadership group and Faculty in-service
- Further data analysis and work on data to evaluate project outcomes
- Curriculum Team recommendation of QI curriculum – EI 2.0/OnCourse
- Gathering resources, QI/EI best practices, and lessons learned
- Instructional Committee recommends 2 resources for curriculum:
  - Emotional Intelligence 2.0 & OnCourse
- Committee extends offer to Advisory Team based on recommendations (small group of faculty for Pilot)
- Pilot Program Building – Fall 2019
- Kick-off meeting with Advisory Team 9.20.19
- Update at Instructional Dean’s Meeting – 9.25.19
- Training with David Katz – 11.5.19
- Advisory Team ongoing meetings - Fall 2019
- Kick-off Pilot Training – January 2020
  - Self-Awareness - Erin Putney
  - Self-Management – Vicki Rethemeier
  - Social Awareness – Nick Salestrom
  - Relationship Management – Ivette Trentini/Tammie Lang
- Kimberly Shirk & Carolee Ritter attend Emotional Intelligence Training – CA – 2.11.20
- Pilot members attend monthly feedback sessions and log feedback
  - 1.31.20
Recent Highlights
Strategies moved to Canvas
Training plan amended due to COVID:

- Fall 2020 - Pilot Group: Emotional Intelligence Strategy email reminders | Nov.13 half-day training
  All-student survey including Emotional Intelligence questions
- Spring 2021 - Staff group training begins with point of contact surveys deployed Summer 2021
- Fall 2021 - Instructor training - Participants identified based on the F Study: Math, English, History, Sociology, Psychology (instructional)
- Spring 2022 - Instruction (identified group) implementation; continued point of service contact surveys; canvas assigned surveys to targeted faculty classes
  Quality Initiative Report prepared and submitted

Questions/Comments? Simply fill out this form and let us know.

Future Plans

Overall Working Timeline (may be amended):

2019 Fall - Advisory team/ Pilot Instructors
  Training with David Katz - Nov. 5th

2020 Spring - Pilot in classroom

2020 Summer - Debrief

COVID PAUSE

2020 Fall - Ongoing Training for Pilot | Video-based training built
2021 Spring - Staff Training with Roll-out

2021 Summer - Debrief
  Point of contact survey for staff
  Plan for Instructor roll-out

2022 Fall - Training for Instructors/ Refreshers for Staff

2022 Spring - Implementation for Instructors
  Reporting - Q1 Update Submission
  Reporting HLC August | Oct/Nov

Continued College Roll-out