

Complaint/Grievance Process for Students at a Distance

Southeast Community College is committed to resolving student grievances, complaints and concerns in an expeditious, fair and amicable manner. The purpose of the student grievance procedure is to secure, at the lowest level possible, equitable and timely solutions to problems that may arise. A Student attending Southeast Community College at a distance who has a concern, complaint or a need to resolve an issue or grievance should contact Robert Morgan, Dean of Virtual Learning for assistance, bmorgan@southeast.edu, 402-228-8272.

The College's Student Grievance Procedure can be found in the College Catalog and SCC Student Handbook. Southeast Community College is accredited by the Higher Learning Commission of the North Central Association of Colleges and Schools.

ADA Grievances

If a student believes that an accommodation(s) is ineffective or that they have been denied equal access to appropriate accommodations, modifications, auxiliary aids, or effective communication, and efforts to resolve the issues are unsuccessful, a student may file a grievance. ***Students are encouraged to seek resolution of the grievance through the informal process before filing a formal grievance. However, students may use the College's formal grievance procedure to appeal decisions regarding student accommodations, and may do so without first going through the College's informal grievance process.***