



# FAQs

## **WHERE IS THE ONLINE SENCAP APPLICATION?**

Visit [southeast.edu/applynow](https://southeast.edu/applynow) and select "SENCAP Application"

## **MY STUDENT APPLIED BUT NEVER RECEIVED THEIR SCC ID#:**

Visit [resetpw.southeast.edu/?ref=getidnumber](https://resetpw.southeast.edu/?ref=getidnumber) to retrieve their SCC ID#

## **MY STUDENT SUPPLIED SCC WITH THE INCORRECT SSN:**

Contact us for secure upload options.

## **MY STUDENT FORGOT THEIR SCC PASSWORD:**

Visit [resetpw.southeast.edu](https://resetpw.southeast.edu)

## **MY STUDENT IS HAVING TROUBLE LOGGING INTO "THE HUB"**

Chat with tech support: [helpdesk.southeast.edu](https://helpdesk.southeast.edu)  
E-Mail tech support: [helpdesk@southeast.edu](mailto:helpdesk@southeast.edu)  
Call tech support: 402-437-2447

## **WHERE CAN I ACCESS THE SENCAP CLASS SCHEDULE?**

Please work with your SENCAP coordinator for term schedule.

## **WHERE CAN I ACCESS THE SENCAP GUIDEBOOK?**

Click to find the -- [GUIDEBOOK](#)

## **MY STUDENT IS READY TO ENROLL:**

[Directions to enroll online](#)

## **MY STUDENT WANTS TO VIEW THEIR CLASS SCHEDULE:**

Login into [thehub.southeast.edu](https://thehub.southeast.edu)  
Select Self-Serivce to view your schedule

## **MY STUDENT NEEDS TO DROP A COURSE:**

Drops can now be done online. If you need assistance, please work with your SENCAP coordinator.  
[Drop/Add Form](#)

## **MY STUDENT NEEDS TO PURCHASE THEIR TEXTBOOK:**

Visit the [SCC Campus Store](#)  
Textbooks "High School/SENCAP"



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## MY STUDENT NEEDS TO PAY THEIR BILL:

- Log into [thehub.southeast.edu](https://thehub.southeast.edu)
- Select Self-Service
- Select Student Finance
- Or call Student Accounts: 402-437-2669

## MY STUDENT APPLIED FOR ACE BUT THEIR APPLICATION WAS REJECTED:

All ACE questions can be directed to  
[registration@southeast.edu](mailto:registration@southeast.edu)

## MY STUDENT IS INTERESTED IN APPLYING FOR LTD:

Information about the Learn to Dream Scholarship  
can be found here: [southeast.edu/paying-for-scc/  
scholarships/learn-to-dream.php](https://southeast.edu/paying-for-scc/scholarships/learn-to-dream.php)

## WHERE CAN I FIND TRANSFER INFORMATION?

Find out how your classes will transfer  
using these resources

- [Transferology.com](https://Transferology.com)
- [Southeast Community College Transfer Information](#)

## WHERE CAN I ACCESS THE INSTRUCTOR NDE ID NUMBER?

Contact Caleb Berg at [cberg@southeast.edu](mailto:cberg@southeast.edu)

## OUR SCHOOL TUITION BILL IS INCORRECT, WHO SHOULD I CONTACT?

All school billing related questions can be directed to  
Marcie DeLong at [mdelong@southeast.edu](mailto:mdelong@southeast.edu)

## HOW CAN I SCHEDULE MY STUDENT A CAMPUS VISIT?

Contact Admissions: [admissions@southeast.edu](mailto:admissions@southeast.edu)

## WHERE CAN I ACCESS THE SENCAP STAFF DIRECTORY?

[SENCAP Staff Directory](#)

## Where can I learn more about Southeast Community College's SENCAP Programs?

Visit our website at [southeast.edu/highschoolstudentprograms](https://southeast.edu/highschoolstudentprograms)