

Power Skills

NEW! Managing Customer Service

The need to lead, model and promote your organization's mission within a customer service environment is essential for business success. This course will provide you with opportunities to explore your responsibilities within your role as a leader (supervisor or manager) in a customer service environment and strategies for meeting and exceeding them.

(0.6 CEUs) One hour for lunch on your own. <u>Nebraska</u> <u>City Residents:</u> Job Enhancement Scholarship eligible. *Keyword: Service*

Jan. 31	W	9 a.m4 p.m.	\$229
NE City, NCLC, 104	Skilz Group	BSAD-7363-NCSA	

Managing & Resolving Workplace Conflict

According to Gallup, 32 cents of every payroll dollar is wasted on unproductive conflict. This program will teach you how to resolve conflict in ways that get results and enhance working relationships.

(0.6 CEUs) One hour for lunch on your own. <u>Nebraska</u> <u>City Residents:</u> Job Enhancement Scholarship eligible.

Keyword: Conflict

Feb. 28	W	9 a.m4 p.m.	\$229
NE City, NCLC, 104	Skilz Group	BSAD-6230-NCSA	

How to Use Personality to Help You & Your Employees Excel

Utilize the Insight Personality Spectrum, a powerful, userfriendly version of the Myers-Briggs Type Indicator and maximize the strengths and success of you and your team.

(0.6 CEUs) One hour for lunch on your own. <u>Nebraska</u> <u>City Residents:</u> Job Enhancement Scholarship eligible. **Keyword: Personality**

-	-		
June 12	W	9 a.m4 p.m.	\$229
NE City, NCLC, 104	Skilz Group	BSAD-6232-NCUA	

Community Leadership Program

Explore the knowledge, skills and resources required for success as a community leader. You will study how ordinary people can emerge as leaders who can best serve their communities in elected, appointed or volunteer positions. Community groups, benevolent organizations, local governing bodies, and special-purpose districts are in constant need of new ideas to overcome various issues. Lecture, resource hunting and practical table-top exercises prepare you to use the knowledge and skills acquired for your real-world role as a community leader.

Your instructor brings 20 years of government andcommunity experience to the class. Keyword: LeadershipFeb. 27-March 12T6:30-8:30 p.m.LIVE Online, ZoomTilsonAREA-6834-TCSPA

JOB ENHANCEMENT SCHOLARSHIP AVAILABLE

(For selected courses) Attention: Nebraska City Residents

Are you looking for a scholarship for training that could:

- Make a difference in your career/job?
- Help you reach your professional goals?
- Potentially advance your position or pay?
- Have a positive impact on your employer?

Eligibility Requirements:

- Must live within a 20-mile radius of Nebraska City AND work in 68410
- Good standing at SCC
- Strength of personal need statement

For more information, visit **southeast.edu/nebraskacitylc** or contact Cindy at 402-323-3636 or cmeyer@southeast.edu.



Funds are being

provided by the

Nebraska Citv

Community

Foundation Fund

Location Key

NE City, NCLC..... Learning Center at Nebraska City, 1406 Central Ave.

Check out all classes offered at southeast.edu/NebraskaCityLC Find us on Facebook at

facebook.com/SCCLearningCenteratNebraskaCity

For more information, contact Cindy Meyer at 402-323-3636 or cmeyer@southeast.edu

Cancellation/Refund Policy: You must call the Continuing Education office at 402-437-2700 or 800-828-0072 the day before the class begins to receive a 100% refund. If you call the day of the class or after it has started, no refund will be issued. If a class is cancelled or student drops (according to the refund policy), refunds will be issued to the student, unless a third party has been formally billed by SCC Business Office. ADA Reasonable Accommodations: SCC provides services and reasonable accommodations to allow persons with disabilities to participate in educational programs and other College activities. For information on requesting ADA reasonable accommodations, contact the SCC Area Access/Equity/Diversity Office.

NEW! Managing Project Risk

"I wish we would have thought about that" is a common term after projects fail. What if you could learn how to think about the various risks you'll face moving forward? Join us and you'll take away 12 power tips that will help you and your team overcome project risks.

(0.3 CEUs) Keyword: Risk

Feb. 15	Th	8:30 a.mNoon	\$149
LIVE Online, Zoom	Slaight	BSAD-7166-TCSCA	

Developing a Project Management Mindset

We all have projects at home, at work, at school, even at play. How do we manage to keep on top of all that needs to be done? The class will provide 12 power tips that can revolutionize the way you succeed in getting things done.

(0.3 CEUs) Keyword: Project

Feb. 8	Th	8:30 a.mNoon	\$149
LIVE Online, Zoom	Slaight	BSAD-7167-TCSCA	

Project Leader: Servant Leader

As a project leader, have you noticed the team you're leading is no longer behind you? Together we'll consider the skills of a leader who can try to do the impossible.

(0.3 CEUs) Keyword: Leader

Feb. 22	Th	8:30 a.mNoon	\$149
LIVE Online, Zoom	Slaight	BSAD-6234-TCSCA	



For more information, contact Cindy Meyer at 402-323-3636 or cmeyer@southeast.edu

Cancellation/Refund Policy: You must call the Continuing Education office at 402-437-2700 or 800-828-0072 the day before the class begins to receive a 100% refund. If you call the day of the class or after it has started, no refund will be issued. If a class is cancelled or student drops (according to the refund policy), refunds will be issued to the student, unless a third party has been formally billed by SCC Business Office. ADA Reasonable Accommodations: SCC provides services and reasonable accommodations to allow persons with disabilities to participate in educational programs and other College activities. For information on requesting ADA reasonable accommodations, contact the SCC Area Access/Equity/Diversity Office.

5	Southeast	F R	egistrati	ion Fo	orm -	Non-Credit	Cou	urse				Тос	lay's Date
		Co		nplete this form with payment information and send via mail to Southeast Community College, ntinuing Education, 301 S. 68th St. Place, Lincoln, NE 68510 OR FAX to 402-437-2703							-	//	
* Required	PLEASE PRINT									st.edu/academics	college-catalog.php for additional information.		
Social Security	y Number OR SCC Student ID Nu	nber	* Birth Date	Name: *	Last			* Fi	rst			Middle	Initial
* Residence M	Aailing Address			*	City		* State	*]	Zip				County #
* Email Addres	SS			*	Cell Phor	ne 🖵 Home			Business Phon	5			
I identify as:	: 🗆 Male 🗅 Female		raska Resident on-Resident	Ethnicity Hispa Latino		□ Not Hispanic or	White		iore): Isian ther Pacific Isl	🗆 Amer ander 🗖 Bla			
	COURSE NUM	BER				TITLE				START D	DATE		соѕт
		_											\$
	-		-										\$
			-										\$
			-										\$
								SCC Staff Tu	ition Waiver	()	FC	R OFFICE USE ONLY
SIGNATUR	RE					Would you like a receipt mailed to y						ID#_	
Check Mastercard AMEX Discover VISA V Code (Checks may be converted into an electronic fund transfer, resulting in funds being held or removed immediately.)			mediately)	Yes No TOTA			TAL DUE			DE	DE		
Name as it CC #	t appears on card: ection of your personal credit can use the fax number listed or verifi	d inform	lation, do not email 1	Exp.Date		Submission of this form indicates th to a grade in the courses listed; 2) to my request to Continuing Educatior contained herein is correct as show Student Handbook and College Cata sex*, age, marital status, national o southeast_edu/about/other-scc-de enforces Title JX's prohibition on dis	hat should I I; 3) that fail n; and 5) ar alog. SCC is rigin, ethnic partments/	I officially drop, o lure to attend a o ny changes in SSI an Equal-Opport ity, veteran statu access-equity-di	cancel, or withdraw, course does not cor N, legal name, addru unity co-education Js, sexual orientatic versity-title-ix/inde	any refund in tuitions istitute an official d ass, residency, etc. r al college and does on, disability, or oth ast, php * The U.S.	on will be d Irop/withdr nust follow not discrin er factors p Departmen	letermined rawal; 4) th v the Colley ninate bas prohibited t of Educat	by the date I submit e personal information ge procedures in the ed on race, color, religion, by law or College policy. ion's Office for Civil Rights

Register Online for SCC Continuing Education Classes

You must have an email account to register online.

- 1. Go to http://bit.ly/RegisterCE.
- Search for your class by entering either a key word in the title or the course number. Click Submit. (Enter information in only one field for broader results.) Key Word Example: Driver Course Number Example: TRAN-3398
- 3. Select the course for which you wish to register. Click Submit.
- Enter your *personal information, certify your identification* and click *Submit*.
 You must provide your Social Security Number.
- 5. Optional: Enter your Additional Registration Information and click Submit.
- 6. If you want to register for additional classes, select **Search for more classes** under "Choose one of the following." If you are finished selecting the class(es) for which you want to register, select **Register now (check out)**. Select your **Payment Type**. Click **Submit**.
- 7. Enter your *payment information*. Click *Submit*.

You will see your **class acknowledgement** with information about your **SCC Student ID Number**, **SCC User ID** and **password**. **Print** this page for your records.

In the future it will be easy to register by logging in using your SCC User ID and password and it will not be necessary to provide your Social Security number again.

If you have problems getting registered, please call 402-437-2700 or 800-828-0072 for assistance.



* The College requires a student's Social Security number as a condition for enrollment. A student's Social Security number information constitutes an "educational record" under FERPA.