

# How do I request a website be unblocked?

**When A prompt, similar to the one below, appears and you would like to request the site be unblocked, Please, follow the steps below:**

- **For example, brand new domains are sometimes categorized as “parked”. To re-categorize a website, submit a request to Palo Alto:**

## **Web Page Blocked**

Access to the web page you were trying to visit has been blocked in accordance with college policy.

User: southeast\

URL: www.storiesandmessages.com/

Category: parked

1. Go here: <https://urlfiltering.paloaltonetworks.com/>
2. Enter the URL in question.
3. Click “request change”
4. Fill out the change request form.
5. Wait up to 24 hours for Palo Alto to process the request.